# **Integrated Care Fund Project RAG Status - May 2017**

Outcomes, milestones, financial status and overall project status.

	Programme Delivery	Community Capacity Building	Ind Sector Represent ation	Transport Hub	My Home Life	Delivery of the Autism	BAES Relocation	Delivery of the ARBD	Stress and Distress	Transitions	Delivery of the Localities	CLS	Transitional Care Facility	Match ing Unit	Pharm acy Input	RAD
Outcome Status						Strategy		pathway	Awaiting report		plan					Awaiti ng report
Milestone Status																
Financia I Status																
Overall project Status																

Notes: Awaiting information from RAD project

### Key:

Red – Off Track

Amber – At Risk

Green – On Track

Project	Objectives	Benefits Re	ealised (ROI)	Progress	Sustainability	Funding
		Contribution to	Contribution to Local			
		National Health and	Strategic Objectives			
		Wellbeing Outcomes				
ICF Project Delivery April 2015 - March 2016	To allocate the Integrated Care Fund in line with the ICF Plan 2015-18	to assist them in the outcomes.  • The team therefore	contributes to all wellbeing outcomes	19 Projects are in progress and 10 are being supported to produce project briefs for appraisal. The governance structure has been reviewed and the new structure will commence in September 16. The projects are under scrutiny for their performance and alignment the Strategic Plan. Two workshops have been completed with project leads to assist with their outcome monitoring and evaluations.	One off cost for the term of the ICF Funding. No ongoing costs.	£469,626
Independent Sector Representation  April 2015 – March 2018	The provision of Independent Sector advice to the programme.	Outcome 4  Training/educating care providers  Providing tools to assist delivery  Working with the service users	Training/educating care providers     Providing tools to assist them in prevention and early interventions     Assisting providers in delivery of new models of care     Working with partners in gaining trust	Progress has been made in 3 key areas – the review of care assistants training needs, the setup of a second rapid reaction team from a care home and the development of the My Home Life Project.	One off cost for the term of the ICF Funding. No ongoing costs.	£93,960

Transport Hub  April 2015- March 2017	Putting in place a coordinated, sustainable approach to community transport provision.	Outcome 1  Simplification of accessing transport to health services  Greater levels of support for users	Providing a more efficient service with better utilisation of vehicles     Reduced duplication of journeys     Better coordination with planned facilities discharge.	Improvements have been reported around ease of use, appropriate transport provision, better vehicle utilisation, greater partnership working, improvement of the skill of the volunteer base and respite provision for carers.  In the first year the transport hub has facilitated 482 journeys by using 56 volunteers.  In June the Transport Hub received an award for the Accessibility project of the year.	The project will be part of a bigger review of transport provision in the Borders with a primary aim of being sustainable.	£139,000
Health Improvement, Self- Management Phase 1 September 2015 – June 2016	To improve shared management of LTCs amongst older people (Phase One). The new proposal (Phase Two) extends the basic concept to include all adults with Long Term Conditions (LTC's), including those with multiple conditions, so	Outcome 1 & 2  Promoting shared management of existing conditions  Helping to bridge the gap between community and acute care  Development of knowledge, skills, pathways and	Objective 2 by  Equipping practitioners to build health improving measures into their assessments  Integrated anticipatory, treatment and recovery/re-	Phase 1 of this project is underway and showing improvement in service with 49% of people questioned rating the service as good and 50% rating the service as Excellent. This project has also evidenced a 10% improvement in wellbeing scores across the project. This project is now complete	The project will end with no ongoing costs as all the changes will have become business as usual.	£19,000 (For the extension to phase 1.)

Transitions August 2015 – May 2018	learning from experience and maximising the use of short-term funding.  This project will focus upon young people who have a diagnosed learning disability between the ages of 14 and 21 who are moving towards and are progressing through the transition from children's to adult services across Health, Social Care, Children's Services and Education.	processes  Supporting and enabling carers to look after their health  Outcome 3  Ensuring people receive the correct information at the right time  Giving timely collaborative assessment and support plans	ablement care plans  Supporting people to live well with their conditions  Objective 7  Creating a clear transitions pathway, accessible to all partners including young people and their carers.	Recruitment is now complete and the post filled. The new Transitions Development Officer is now in post and gathering information on the current pathways.	The project would specify that recommendations must be achieved within the existing resources across services. This may mean disinvestment in one area and re investment in another. More efficient and effective pathways for the customer would also have a positive impact upon staffing resources	£65,200
Borders Community Capacity Building September 2015 – May 2018	Sept.	<ul> <li>Outcome 1         Encouraging         people to engage         and participate in         activities</li> <li>Improving their         mental and         physical wellbeing</li> <li>Reducing isolation</li> </ul>	Objective 1  • Encouraging and supporting communities to create and run their own services.	BCCB have reported an increase in the number of people, from different communities, becoming engaged in physical activities and being more active in their communities. They are also reporting an improvement in their participants' physical and mental wellbeing.	Projects initiated by this Team during the term of the ICF funding should be self- sustaining by 2018.	£400,000
Mental Health	The transition from a	Outcome 9	Objective 5	This project is now complete	One off cost to	£37,500

Integration –  April 2015 – October 2015  Project now complete	dedicated social work team to having social work functions such as care management and assessment and use of IT software such as Frameworki embedded within the integrated teams.	<ul> <li>Integrating social work into the community</li> <li>Reduce duplication</li> <li>Ensuring referrals are managed effectively</li> </ul>	<ul> <li>Providing support to admin staff and team managers</li> <li>Ensuring effective and efficient delivery of social work services within an integrated model.</li> </ul>	and has reported improvement in the service provided to patients, working relationships and communications. It has also reported a reduction in duplication of work.	implement a new integrated model of service delivery.	
My Home Life  January 2016 – February 2017	A fourteen month programme of leadership support and training to help improve quality of life in care homes.	Educating and providing tools to assist care homes in delivery of service improvements     Ensuring that staff are trained to the same level of competency.     Developing care homes to provide different models of care	Objective 3 • Providing different models of care supporting the discharge agenda and prevention of admission to hospitals	The training for the 1st cohort of manager is complete and the second round of training has commenced. The first round saw outcomes such as: increased staff morale, increased quality of leadership and management, improved communication skills.	One off project – no ongoing costs.	£71,340
Delivery of the Autism Strategy April 2016 –	Delivery of all of the work streams within the Borders Autism Strategy.	<ul> <li>Outcome 3</li> <li>Improving awareness and understanding of the needs of those with autism</li> </ul>	Objective 2 • Improving awareness and understanding of the needs of those with autism	A project initiation document has been produced and the project delivery planned. The Autism Coordinator is now in post.	One off cost to deliver the Autism Strategy.	£99,386
August 2018		with autism	Ensuring that those with autism receive the right			

Delivery of Stress and Distress Training July 2015 – April 2018  Implementation of the ARBD	Stress & Distress Training provides training in an individualised, formulation driven approach to understanding and intervening in stress and distressed behaviours in people with dementia.  Delivery of the actions identified in the 2013 ADP needs assessment.	Outcome 8 • Providing training to over 700 staff • Improve the experience, care, treatment and outcomes for people with dementia, their families and carers  Outcome 2 • Assessing and improving	support at the earliest opportunity  Objective 3  Reducing the likelihood of situations becoming exacerbated and resulting in residential or hospital care  Objective 4  Assessing and improving	Work has been undertaken to train stress and distress trainers and plan the training sessions. 117 staff have attended the 2 day training and 148 have completed the bite size training.  A project initiation document has been produced and the project delivery planned. The	The potential for release of resources is a key task for the project group seeking sustainable support from internal/external funders. The evidence is that within prescribing alone it is expected that a £47k saving will be realised year on year.  The resource currently being used to fund residential places	£166,000
pathway  April 2016 –  August 2018	ADP fieeds assessment.	pathways of care for those with ARBD  Reducing the need for out of area placements in residential care	pathways of care for those with ARBD	ARBD development officer is now in post.	could be released and used differently in order to support improved coordination in the community.	
Borders Ability Equipment Store (BAES) Relocation February 2016	Relocation of the Borders Ability Equipment store to a purpose built location.	Outcome 2 • Efficiently providing individuals with the correct equipment to enable them to	Objective 4 - as outcome 2.	This project requested an additional £141,000 when tenders were received which were over budget. This was approved in July 2016.  The tender has been	One off cost.	£100,000 £141,000 Total £241,000

– December		have care in the		accepted and construction		
2016		home setting.		work commenced on 26 <sup>th</sup>		
				September. The relocation is now underway.		
Community Ward Pilot Programme Management and Support	Programme Management and Support to develop, plan and deliver alternative proposal to replace Community Ward pilot	package will be dete	Dbjectives of this work ermined when the alternative options is	Project Support Officer in post. As the community ward project has been withdrawn this post will be used to support the approved projects and contribute to the central project support team.	One off project – no ongoing costs.	
Health and Care Coordination Programme Management and Support	Programme Management and Support to develop, plan and deliver Health and Care Coordination project	of the outcome and objective detailed		Project Support Officer in post and contributing to the centre project support team.	One off project – no ongoing costs.	
Delivery of the Localities Plan April 2016 – October 2017	Development of locality plans. The redesign services to meet needs. Make recommendations to the localities group. Link to GP services, the third and Independent sector.	Working co productively with a wide range of stakeholders to deliver a localised integrated care model	Objective 5  • Working co productively with a wide range of stakeholders to deliver a localised integrated care model.	Draft localities plans have been produced and are awaiting approval.	One off cost.	£259,500 for 18 months
Health & Social Care Coordination	Introduction of a Health and Social Care Coordination approach through integrating	<ul><li>Outcome 7</li><li>Providing one point of access for health and social</li></ul>	Objective 5  Improving access to health and social care	This project is on hold.	One off cost, for a 1 year test.	£49,238

September 2016- August 2017	teams within one locality to test the change and consider scaling up across the remaining localities.	care services  More streamlined service  More efficient response times	services Improving referral and waiting times Reducing unnecessary admissions to hospital Improving discharge from hospital Improving co-ordination of multiple services			
Locality Management September 2016- August 2017	Overall management and strategic development of Adult Health and Social Care services within one locality to test the change and consider scaling up across the remaining localities.	Outcome 4  • Working co productively with a wide range of stakeholders to deliver a localised integrated care model	Objective 5  Working co productively with a wide range of stakeholders to deliver a localised integrated care model.	This project is on hold.	One off cost, for a 1 year test.	£65,818
Community Led Support September 2016 – March 2018	To develop a community hub model, promoting self-directed support and setting up social work drop ins.	Outcome 1 • Providing self-directed support and drop in social work sessions within the community.	Objective 1 • Providing self-directed support and drop in social work sessions within the community.	Two hubs are due to open in the next couple of months.	One off cost, for 18 months.	£90,000
The Matching Unit September	The creation of a small central administrative team "Matching/Brokerage	Outcome 9  • A Borders-wide overview of resource and	Objective 7 • Care managers time is significantly	The matching unit is now up and running.	The running cost of the matching unit will come from the efficiencies created	£115,000

2016 – September 2017	Unit", to match clients, assessed by care managers as needing care at home services.	capacity will be in place resulting in a consistent and more effective approach to securing provision.	reduced in trying to identify & secure provision for clients.		from the more effective use of practitioner time (e.g.) increased productivity resulting in reduced requirement to either hire additional care managers or to reduce the existing number of care managers	
Rapid Assessment and Discharge Team	The funding of a rapid discharge and assessment team at the front door of the BGH.	Outcome 9 • Patients will not be admitted to BGH when admission is not required.	Objective3  • All frail, elder patients will be assessed at the hospital front door and discharged home where possible.	Project approved in December 2016 and fully underway as it was already established.	A business case to divert resource to sustain the team function is in development.	£140,000
Transitional Care Facility	The provision of a multidisciplinary team with a transitional care facility.	Outcome 1  By providing a multi-disciplinary model of care.	Objective 4  • By providing a facility in the Eildon Locality.	Project approved in December 2016. The project is underway and basic evaluation data is available.	This project will have an impact on the budget required for commissioning flexbeds during the winter 'surge', and on the budget required to fund long-term, complex packages of care. These savings could be used to fund the facility.	£941,600
Pharmacy Input	The provision of pharmacy support in the community,	Outcome 9  • By undertaking medicines	Objective 5 • Providing access to care plans that	Project approved in December 2016. The recruitment for the	From the end of funding the cost of the provision would come	£97,000

	undertaking medicines reviews and supporting the transitional care facility, enablement and matching unit projects.	reviews, reducing the need for medicines and carer visits.	are reviewed regularly by specialist staff.	pharmacist was unsuccessful so they are now recruiting a pharmacist technician and a project manager.	from the efficiencies created by the efficient use of resources.	
Domestic Abuse Service (DAS)	Match funding of the DAAS Service and DACS Service and the planning and the implementation of service redesign.	Outcome 7		Project approved in March 2017. Project documentation is currently being finalised and the project is due to start in July 2017.	A full scale review of domestic abuse services will commence in 2017/18 with the aim of ensuring sustainable funding solutions for the range of services at local level.	£40,000 each year for 3 years
GP Cluster Leads		Outcome 9		Project approved in March 2017.	It is proposed that during the initial 12 months, the post holders, general practice and the Partnership would work together to agree the longer-term requirements of the post in terms of capacity and workload and agree the funding stream.	£50,000
Alcohol and Drug Partnership	ADP to work with commissioned service providers in developing a new model of delivery following service			Project approved in March 2017.	If service redesign work is unsuccessful a more radical programme of savings through service	£46,000

1	redesign.		rationalisation will be	
			implemented.	